Fix Site Display Problems with Compatibility View

*Using IE v10 or v11? MCPS sites not displaying all the data or not displayed correctly? Try this....*

1. **Start** Internet Explorer

2. **Navigate** to the site that is not displaying correctly (example: Outlook Web Access, OSS, myMCPS..ect)

3. Click on **Tools** (you may need to press the **Alt** key on your keyboard to see the **Tools** menu item) then click on **Compatibility View Settings**
4. On the Compatibility View Settings window click the **Add** button to add the site to the list below then click the **Close** button.

5. The page will refresh and the problem will be fixed.

**NOTE:** In some cases the change will not take effect until you have restarted your computer.

**Technology Help is Available**
Many technical and non-technical questions can be answered by using the search feature on the MCPS website ([http://www.montgomeryschoolsmd.org](http://www.montgomeryschoolsmd.org)).

**Need more help? You can contact the Technical Help Desk by:**

- **E-mail:** [Help_Desk@mcpsmd.org](mailto:Help_Desk@mcpsmd.org)
- **Call:** 301-517-5800, 7 am to 5 pm Monday-Friday
- Submit your own ticket by going to the Unicenter Service Desk (USD)