

COPIER OPERATIONS TIP OF THE MONTH
APRIL 2019

TONER PIRATES

PARTNERS - *please listen up !!!*

I just received a very disturbing phone call from one of our schools that you need to know about. When each of you came for training, however long ago that was I warned you about TONER PIRATES. I thought this problem had gone away because I hadn't heard about them for at least five years. Toner Pirates are very evil, dishonest people who will call your school trying to sell toner & staples, or say your order is ready to be delivered. They will try to call you when they think you're busy or distracted so you will just give them your information that they want. Sometimes they say this is the Warehouse calling & you will automatically think it's the MCPS Warehouse (it's not)... They will ask you your name or they might already have it... they will ask for a P.O. #... or the serial number on your copier... this people are con-artist & you need to **HANG UP ON THEM IMMEDIATELY.**

The partner that called me thought something was suspicious and the second she asked for information about them they hung up... This is nothing to worry about... you simply need to remember **ALL OF YOUR SUPPLIES ARE FREE...** *nobody* should be calling you trying to sell you copier supplies.

I am and have always been your only point of contact for your copiers. If for any reason somebody else answers your phone that hasn't not seen this message & the Toner Pirates are successful selling you toner & staples, all is not lost. It is a hassle but I can get your money back eventually from the Procurement Department. It's just better if you can prevent it from happening at all... also tell anyone else who might pick up the phone in the front office..... **JUST HANG UP!**

Thanks.

Remember I am only a phone call away and you can contact me on Outlook (Peter_D_Patellis@mcpsmd.org) for everything you need for your copier.

Pete Patellis
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