#### Office of the Superintendent of Schools MONTGOMERY COUNTY PUBLIC SCHOOLS Rockville, Maryland

December 12, 2018

#### MEMORANDUM

To: Members of the Board of EducationFrom: Jack R. Smith, Superintendent of SchoolsSubject: Creation of Emergency Pass (10-29-18-02-C)

During Board Comments, Board members requested the following information:

#### **Question C**

Ms. Dixon suggested the creation of an emergency pass (in a bright color?) so that students can see counselors within 24-hours of coming to their office.

#### Response

The school counseling department at each school has a standard practice of using passes for meeting with students. This year, Montgomery County Public Schools school counselors are implementing a Counselor-on-Duty plan, which assigns a counselor to be available each day who will meet with any student who requests to see a school counselor at the time of the student's entry into the counseling office. With this plan, all students have the opportunity to meet with a school counselor; no student should be turned away. If the counselor-on-duty is not the student's assigned counselor, the counselor-on-duty will notify the student's assigned counselor about the nature of the meeting and if a follow-up meeting is needed.

We are working with schools throughout the year to support implementation of this new process. The counselor-on-duty plan was discussed with resource counselors during the summer leadership meeting on July 11, 2018. We shared this information with principals in the School Counseling Services memorandum dated August 9, 2018 (Attachment). We also reminded school counselors about the process via e-mail on December 4, 2018. At the end of the spring semester, we will discuss and analyze this new process with school counselors for effectiveness and improvements.

If you have any questions, please contact Dr. Jonathan T. Brice, associate superintendent for student and family support and engagement, Office of the Chief Academic Officer, at 240-453-2426.

#### JRS:MVN:JTB:kc

Attachment

Copy to: Executive Staff Ms. Webb This e-mail message has been approved for distribution by Dr. Maria V. Navarro, chief academic officer. No hard copy will be provided.

#### ACTION REQUIRED BY: September 28, 2018

#### Office of Student and Family Support and Engagement MONTGOMERY COUNTY PUBLIC SCHOOLS Rockville, Maryland

#### August 9, 2018

#### **MEMORANDUM**

To: All Principals

From: Jonathan T. Brice, Associate Superintendent

Subject: ACTION: School Counseling Services

#### Summary

- The attached Montgomery County Public Schools (MCPS) School Counseling Services unit calendars are intended to provide principals and school counselors with monthly counseling activities based on school counseling standards.
- MCPS elementary school counselors and middle and high school resource counselors collaborated with the School Counseling Services unit to develop the school counseling services and supports calendars for each grade level (Attachment A).
- MCPS school counselors implement a Comprehensive School Counseling Program. The program provides counseling services for all students, identifies and seeks out students who need support, and collaborates with other MCPS offices and community agencies as necessary.
- The program is implemented in accordance with MCPS School Counseling Program standards for each school level that delineates essential program components: Foundation, Delivery, Management, and Accountability as defined in the School Counseling Programs and services, according to MCPS regulation IJA-RA, *School Counseling Programs and Services* that can be found at *http://www.montgomeryschoolsmd.org/departments/policy/pdf/ijara.pdf*
- MCPS school counselors implement the MCPS Comprehensive School Counseling Program and include the following prevention and intervention services:
  - Guidance curriculum
  - Support services
  - Responsive counseling
  - Individual planning
  - Professional Development



- School counselors address how student concerns and needs impact a student's ability to access education and to succeed in the learning environment in five key developmental areas:
  - o Academic
  - o Personal
  - o Interpersonal
  - o Career
  - o Health
- At the elementary school level, school counselors meet regularly with all students through schoolwide programs and classroom guidance lessons to help students develop knowledge and skills appropriate to their age and grade level.
- At the middle school level, school counselors meet with students in classrooms, small groups, and individually to build key skills and to assist students as they transition from elementary school to middle school and from middle school to high school.
- At the high school level, school counselors manage the process for students reviewing and updating rigorous comprehensive plans and meet with students regularly to guide and support them through postsecondary educational and career goals.

### School Counseling Services Unit Initiatives

### **Elementary School Counselors**

Data Collection

- During the 2017–2018 school year, elementary counselors were asked to collect data on the number of students meeting with counselors to discuss Personal/Social, Career and Academic concerns. The elementary leadership team developed the Google form for elementary counselors and presented the form to elementary counselors during the All Elementary Counselors' meeting last fall. The elementary counselors started the data collection in January 2018.
- Throughout the year, elementary counselors provided feedback for revisions on the document and submitted monthly data reports to the School Counseling Services unit.
- The School Counseling Services unit and the Office of the Chief Technology Officer (OCTO) reviewed the feedback and developed a standardized Google form for all elementary counselors to collect student data. The elementary counselors will continue to use the Google form to collect data during the 2018–2019 school year.

### Career Readiness

- As part of the MCPS Early Edge initiative, the School Counseling Services unit will work with elementary school counselors to develop a career awareness program for elementary schools.
- The career readiness program will include organizing career fairs, classroom guidance lessons, and small group activities.

## Secondary School Counselors

Counselor Accessibility (Counselor on duty)

August 9, 2018

### All Principals

- During the 2017–2018 school year, the School Counseling Services unit and secondary resource counselors discussed and identified ways to ensure that students are given the opportunity to meet with a school counselor at time of entry into the school counseling office.
- During the resource counselor summer leadership meeting, the resource counselors were asked to develop a counselor on duty plan to include the following:
  - Assign one school counselor each day or week as the "Counselor on duty" for all students that are unable to see their counselor due to meetings (Individualized Education Program, Educational Management Team's), leave, etc. This will assist with all students meeting with a counselor when they enter the office.
  - Utilize the student sign-in Google form for school counselors and College Career Information Coordinator's (CCICs). Students can sign in on their phones, in the counseling suite and with their counselor. Discuss ways to use this tool to help monitor the students entering the office and when the student has met with a counselor.
- Inform School Counseling secretaries to assist with ensuring that every student that enters the counseling office to see a counselor, receives the opportunity at the time of entry.

#### Data Collection

- During the 2017–2018 school year, secondary resource counselors were asked to collect data on the number of students meeting with counselors to discuss Personal/Social, Career and Academic concerns. The resource counselors developed a Google sign-in form for students to complete when entering the school counseling department. The resource counselors reported aggregate data to the School Counseling Services unit monthly.
- The School Counseling Services unit and OCTO developed a standardized Google form for all secondary counselors to collect student data. The secondary counselors will use the Google form to collect data during the 2018–2019 school year.

#### Naviance

- The Naviance Family Connections name and interface has been changed to Naviance Student. The Naviance Student platform is compatible with all electronic devices, including smart phones. The secondary resource counselors received training on the new interface during the secondary summer leadership meeting.
- The Naviance scope and sequence for the 2018–2019 school year has been revised. The secondary resource counselors reviewed and received training on the scope and sequence for each grade level during the summer leadership training. The scope and sequence is located here <a href="http://www.montgomeryschoolsmd.org/career-readiness/naviance-family-connection.aspx">http://www.montgomeryschoolsmd.org/career-readiness/naviance-family-connection.aspx</a>.
- This year, all students in Grades 8–12 will have a high school graduation, college and career planner. It is suggested that the planner is reviewed and completed during your course registration time period.
- High school and middle school resource counselors have access to the training documents and Naviance resources in the resource counselors and Naviance Google classrooms.
- Attachments B and C are documents provided to assist you with communicating information about Naviance Student, to parents/guardians and students.

#### Secondary School Counseling Secretaries

• This year, the School Counseling Services unit will meet with the secondary school counseling secretaries to provide professional development, guidance and support with the counseling secretary role in implementing counseling services unit initiatives.

#### Action

The actions below should be discussed and completed by September 28, 2018.

- Review and discuss the attached school counseling master calendar for your grade level and make revisions based on student needs. Please consider placing your school counseling calendar on the parent/guardian portal and school counseling website.
- Discuss and review the data collection and submission process for all elementary counselors and secondary resource counselors. Plan to meet with your counselor to discuss using these data to inform the school counseling program at your school.

Secondary Principals

- Develop a counselor on duty plan for your school counseling department.
- Review the Naviance scope and sequence and ensure completion of objectives and lesson for Grades 6–12.
- Provide time for the secondary school counseling office secretary to attend two meetings with the School Counseling Services unit supervisor, one fall and one spring meeting.

#### Questions

• Contact Dr. Karen D. Crews, supervisor, School Counseling Services unit, Office of Student and Family Support and Engagement, at 240-314-4854 or via e-mail.

JTB:kdc Copy to: **Executive Staff** School Counselors School Resource Counselor Ms. Bracalilly Stultz Mr. Starnes **CCICs** Dr. Stanislaus Dr. Conolly Dr. Crews Mr. Koutsos Mr. Neff Mr. Lloyd Ms. Reuben School Administrative Secretaries School Counseling Secretaries Approved: Maria V. Navarro, Chief A

4

Attacannent A

	Mors Dienienauf Senoor Countering Department Catenau						
	Counseling Curriculum	Ongoing Support Services	Responsive Services	Individual Planning	Professional Development		
	K-5 Counseling Lessons	504 Coordination	Individual Counseling	Counseling Program	Leadership Team		
	Academic: Goal Setting Academic Strategies Test Taking and Study Skills	EMT/IEP Team Meetings	Parent Conferences	Planning	PLC Representative		
		Core Team Meetings	New Student Orientation	PBIS Planning and School	Meetings		
		Leadership Team	Administration/ Staff	Wide Behavior Support	Cluster PLC Meetings		
	Transitions	Advisory	Conferencing	School Wide Assemblies	OSFSE Collaboration		
	Growth Mindsets and Behaviors	FBA/BIP Support	Collaboration with	Crisis Center/Cps Referrals	Meetings		
	benavors	Behavior Contract	Community Resources	Newsletter/Website	All Elementary Counselor		
	Career: Career Exploration Learning Styles	Planning/Consultation	Lunch Groups	Staff Pre-Service	Meetings		
		Classroom	Small Group Counseling	Middle School Magnet	All Counselor Conference		
0	Interpersonal: Social Skills Conflict Resolution Anti-Bullying	Observations/Parent	Peer Mediation Program	Articulation & Applications	Elementary Counselor		
		Interviews	Support		Summer Training		
		Linkages to Learning	Mentoring Program				
	Personal: Character Traits	Meetings	Support				
		School Improvement Plan					
	Decision making	Meetings					
	Leadership	Grade Level Meetings					
	Mindfulness	Data Collection to Provide					
	Social: Friendship	Counseling Program Services					
	Lunch Groups						

MCPS Elementary School Counseling Department Calendar

	Counseling Curriculum	Ongoing Support Services	Responsive Services	Individual Planning	Professional Development
AUGUST & SEPTEMBER	Counselor Introductions (K-5)	Open House Back to School Night Middle School Magnet Consortium Kindergarten Parent Meeting International Parent Meeting Kindergarten Transition Support			
осī	Personal Body Safety Lessons K-5 (due 12/31/18) Safe and Healthy Choices Red Ribbon Week	Holiday Baskets Middle School Magnet Applications	Whole School Programs Begin (i.e., Peer Mediation, Class Meetings, Mentoring)		All Elementary Counselor Mtg
NON		Parent Conferences Holiday Baskets			All Counselor Conference
DEC		5 <sup>th</sup> Grade Middle School Visit			
JAN					
FEB	Middle School Articulation	Middle School Counselor Mtg			National School Counselor Wek All Elementary Counselor Mtg
MAR	5			Middle School Registration	
APR	K-5 Career Lesson (due 6/1/19) Career Awareness Events	PARCC Assessments		Kindergarten Orientation	All Elementary Counselor Meeting
MAY	5th Grade Transition Support	Grade Level Articulation PARCC Assessments		Articulation	Counselor of the Year Award Recognitions
JUNE	Articulation	Grade Level Articulation		Articulation	Articulation
YIUL		Grade Level Articulation			-

# MCPS Middle School Counseling Department Calendar

	Guidance Curriculum	Support Services	<b>Responsive Services</b>	Individual Planning	Professional Development
hly Ongoi	Skills building lessons based on school identified needs Career Planning – 8 <sup>th</sup> Grade Behavioral Threat Assessments with School Psychologist	Teaming for Student Success (IEP, 504 plans, grade level meetings, etc.) Academic and Social Emotional Support Programs (tutoring, mentoring, peer counseling, truancy prevention implementation, etc.) Registration and scheduling Academic Course Planning and Scheduling Student Services Team/Advisory Council Meeting, KidTalk, EMT (data review and program planning) Outdoor Education (based on assigned month)	Individual Counseling Small Group Counseling Parent Conferences Crisis Support Risk Assessment CPS Referrals IIS Referrals Alt II Referrals Alt II Referrals Attendance/Truancy Referrals –working with PPW and Attendance Secretary Homeless Liaison – working with PPW Restorative conferences	Participation in the Development of Academic and Behavior Accommodation Plans (504s, IEPs, EPs FBAs and BIPs)	Department Action Plan – Strategic Development of Goal(s)
August	Introduction Lessons	Parent and Student Orientation Administrator-Counselor School Counseling Program Collaborative Agreement New Student Registration Back to School Night	Parent/Student Meetings Meet the Counselor	Student Schedules Academic Course Planning Student Schedule Changes	Countywide Professional Development 504 Plan Training Suicide Prevention Training for Staff School-Wide Crisis Team Planning (OSET) Department Action Plan – Review SIP and Data Resource Counselor/Department
September		School Counseling Program Needs Assessment	Breakfast – (suggested as parent outreach activity)	Second Secondary Changes	Chair Meeting and Professional Development

## MCPS Middle School Counseling Department Calendar

	Guidance Curriculum	Support Services	Responsive Services	Individual Planning	Professional Development
	SOS – Fall Rollout. Refer to updated memo		Holiday Giving Referrals (need to confirm	Magnet Applications	Resource Counselor/Department Chair Meeting and Professional
	Red Ribbon Week Activities		application deadlines)		Development SCUP Conference
ober	DCC/NEC Choice Lessons (DCC/NEC only) – moved from September				
0.4	Bullying Prevention Week Activities (Provide resources like Pacer, Mix it Up Day)				
	Naviance Lessons				
	Consortia Choice and Application Program Process				
Nov		Parent Conferences for all Students			All Counselors' Meeting
Dec	Naviance Lesson	5 <sup>th</sup> Grade Articulation (calendar, recommendations, planning, etc.) Master Schedule Meetings			Resource Counselor/Department Chair Meeting
January		Articulation Parent Night, Open House Master Schedule planning		Academic Course Planning Registration and Articulation – ES Visits and HS Registration	Resource Counselor/Department Chair Meeting Department Action Plan – Strategic Mid-Year Review
Februar	Red Flags curriculum	Master Schedule planning		Registration – ES Visits and Data Collection Registration – HS Visits and Data Collection	National School Counselor Week Countywide Professional Development
March		School-Wide Parent Conferences for At Risk Students Master Schedule planning			Resource Counselor/Department Chair Meeting

## MCPS Middle School Counseling Department Calendar

Guidance Curriculum	Support Services	<b>Responsive Services</b>	Individual Planning	Professional Development
Naviance Lesson	Retention Candidate Review Master Schedule planning			All Secondary Counselors' Meeting
8 <sup>th</sup> Grade – Planning for the Future 5-Year Plans Children's Mental Health Awareness Week	Master Schedule planning		Summer School Recommendations	Resource Counselor/Department Chair Meeting
June	Master Schedule planning		Summer School Recommendations Red Flags Preparation SOS training	Countywide Professional Development
July	Master Schedule planning			Resource Counselor/Department Chair Meeting Department Action Plan – End of the Year Review

## MCPS High chool Counseling Department Caler. ar

	<u> </u>	0 1		1 m / 1
Guidance Curriculum	Support Services	<b>Responsive Services</b>	Individual Planning	Professional Development
Naviance Quarterly Lessons New Student Orientation	<ul> <li>plans, grade level meetings, etc.)</li> <li>Academic and Behavior Support Programs (tutoring, mentoring, peer counseling, truancy prevention implementation, etc.)</li> <li>Coordinating School Support Programs/Services (registration, scheduling, testing and assessment)</li> <li>Parent and Student Orientation</li> </ul>	Small Group Counseling Parent Conferences Crisis Counseling Senior Letters Alternative II Program Applications Parent/Student Meetings	Academic Course Planning Participation in the Development of Academic and Behavior Accommodation Plans (504s, IEPs, EPs and BIPs) 12 <sup>th</sup> Grade College Recommendations Senior Credit Checks	Resource Counselor Professional Development CCIC Meeting Resource Counselor Meetings 504 Plan Training
9 <sup>th</sup> Grade Orientation New Parent Orientation	program planning) Administrator-Counselor School Counseling Program Collaborative Agreement	Review Ineligibility	Schedule Modifications Balance Classes Transition Counseling Freshmen Face to Face Transition Meetings Alternative Program Face to Face Transition Meetings	Compliance Training
Senior Parent Info Night Freshmen Family Connection Training (Naviance) Senior Class Post High School Planning Personal Body Safety Lesson – 9 <sup>th</sup> Grade Only FAFSA Information Meeting	Back to School Night Naviance Parent Workshop during Back to School Night		Schedule Changes HS Graduation and Intervention Program and Credit Recovery Scheduling New Student Registration 12 <sup>th</sup> Grade College Recommendations	
Naviance Lesson College Readiness/Application Day PSAT/Mock ACT		Interim Grade Conferences		PSAT Training for Staff Suicide Prevention Training for Staff
Registration – Preparation and Articulation Financial Aid Night Naviance Lesson – remove and put under quarterly tasks SOS – Fall rollout. Refer to memo		Quarter Grade Conferences	12 <sup>th</sup> Grade College Recommendations 2 <sup>nd</sup> Semester Schedule Changes	All Counselors' Meeting
College Visits Naviance Parent Night or B2SN				

## MCPS High School Counseling Department Calendar

Guidance Curriculum	Support Services	Responsive Services	Individual Planning	Professional Development
FAFSA Workshops for Parents	8 <sup>th</sup> Grade Articulation (calendar,		College Scholarship Application Process	
12th Grade On-The-Spot Admissions Events	recommendations, planning, etc.)			
College Entrance Exam Registration				
PSAT Score Distribution and Work Session		· · · · ·	Registration – MS visits and Data Collection	
PSAT Results Parent Night			9 <sup>th</sup> —12 <sup>th</sup> Grade Registration	
Rising 9th Grade Parent Course Selection Orientation				
MS Course Planning Presentations		· · ·	· · · · · · · · · · · · · · · · · · ·	
Mis Course r failining r resonations				
HBCU Fair	Face to Face Articulation Meetings(DCC and NEC only)		Registration – MS visits and Data Collection	National School Counselor Week
			9 <sup>th</sup> —12 <sup>th</sup> Grade Registration	
			Certified Senior Status Letters for 1st	
			Semester Failing Grades	
Junior Class Meetings – College Application	Parent Conferences for At-Risk Students			
Process	SAT Day(s)			
11 <sup>th</sup> Grade Naviance Lesson	SAT Day(S)			
Scholarship Data			Certified Senior Letters	All Secondary Counselors' Meeting
Naviance Lesson			Certified Senior Letters	
Scholarship Data (CCIC report)				
SEPA/CREA Referrals		2		
Alt. 2 Applications				
NACAC College Fair AP Testing	Counselor Face to Face Meetings (DCC and	1	Summer School Recommendations	
Mental Health Awareness Week	NEC only)		Review Next Year Courses	
Scholarship Data			Senior Exit Survey	
CREA Referralls				
Graduation Final Credit Check(move to May			Summer School Registration Letters	Resource Counselor Summer
			Summer Sensor registration Sensor	Leadership Professional Development
				Leadership Team School Counseling Retreat

## MCPS High \_hool Counseling Department Calen \_r

	Guidance Curriculum	Support Services	Responsive Services	Individual Planning	Professional Development
	Send Final Transcripts to Colleges			۰.	Resource Counselor Summer
	Senior Summer Workshops				Leadership Professional
2	College Readiness Summer Workshops				Development
	Registration for New Enrollments				Leadership Team School Counseling Retreat

### SAMPLE LETTER TO PARENT

#### Dear Parent,

I am pleased to introduce **Naviance Student** – a mobile-friendly, comprehensive website that you and your student can use to make plans about colleges and careers. Naviance Student is linked with Naviance<sup>TM</sup>, a service that we use in our office to track and analyze data about college and career plans, so it provides up-to-date information that's specific to our school.

Naviance Student allows your student to:

- Get involved in the planning and advising process Build a resume, complete online surveys, and manage timelines and deadlines for making decisions about colleges and careers
- Research colleges Compare GPA, standardized test scores, and other statistics to actual historical data from our school for students who have applied and been admitted in the past
- Research careers Research hundreds of careers and career clusters, and take career assessments
- Create future plans Create goals and to-dos, and complete tasks assigned by the school to better prepare your student for future college and career goals.

Naviance Student also lets us share information with you and your student about upcoming meetings and events, local scholarship opportunities, and other resources for college and career information.

To visit our school's Naviance Student site, use an Internet browser to connect to: <u>http://student.naviance.com/schoolname/</u>

When you visit the site for the first time, enter your personal registration code in the **New User** box and follow the on-screen instructions to create your own account. If you do not know your registration code, contact the counseling office for assistance. Note that you and your student may receive different registration codes, and those code can be used only once. Once you have your own account, you will sign in using the user name and password you chose during the registration process.

We hope that you will find this resource helpful. If you have questions about Naviance Student, please contact us.

[ Counselor Name ]

#### SAMPLE LETTER TO STUDENT

#### Dear [Student Name],

I am pleased to introduce Naviance Student – a mobile-friendly website that you can use to plan for college and a career. Naviance Student is linked with Naviance<sup>TM</sup>, a service that we use in our office to track and analyze data about college and career plans, so it provides up-to-date information that is specific to our school.

Naviance Student allows you to:

- Get involved in the planning and advising process Build a resume, complete online surveys, and manage timelines and deadlines for making decisions about colleges and careers
- Research colleges Compare GPA, standardized test scores, and other statistics to actual historical data from our school for students who have applied and been admitted in the past
- Research careers Research hundreds of careers and career clusters, and take career assessments
- Create future plans Create goals and to-dos, and complete tasks assigned to you by the school to better prepare yourself for your future college and career goals

Naviance Student also lets us share information with you about upcoming meetings and events, local scholarship opportunities, and other resources for college and career information. You can also use the site to stay in communication with the counseling office.

We will provide you with a personal access code and instructions for accessing Naviance Student. You will use that code to create your own Naviance Student account.

We hope that you will find this resource helpful. If you have questions about Naviance Student, please contact us.

[ Counselor Name ]